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Litigation + Business

September 30, 2020

VIA ELECTRONIC FILING

The Honorable Jocelyn Boyd Chief Clerk / Executive Director Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

Application of Blue Granite Water Company for Approval to Adjust Rate Re:

Schedules and Increase Rates Docket No. 2019-290-WS

Dear Ms. Boyd:

For the Commission's information, attached for filing in the referenced docket, please find on behalf of Blue Granite Water Company (the "Company") the following reports filed pursuant to Commission Order No. 2020-306:

- Capital Improvements Report
- **Customer Complaint Resolution Report**

Due to the ongoing customer data protection discussions in Docket No. 2019-387-A, the Company has removed customer names, account numbers, and other customer information from the Customer Complaint Resolution Report.

A copy of this filing is being provided to the Office of Regulatory Staff and all parties of record.

Kind regards,

Sam Wellborn

SJW:tch

Enclosures

c w/enc: Parties of Record (via email)

Donald H. Denton, President (via email)

Dante Destefano, Financial Planning & Analysis Manager (via email)